

## Lower 5 know their rights



In GCSE Business we have recently been looking at consumer rights and employment legislation.

For pupils this is an interesting area and some of them have very strong views about it. We look at the Consumer Rights Act 2015, the Equality Act 2010 which details workers' rights and the protected characteristics, and the Health and Safety at Work Act 1974.

Pupils are especially interested in consumer law where there are differences between what retailers offer as good practice (for example a refund on something you have changed your mind about) and what they are legally required to do – offer refunds for goods which are faulty or do not perform as expected. It always comes a shock that, unless you buy online, you may not be entitled to your money back if you don't like your outfit when you get it home.

### **Think you know your rights?**

Try an online Consumer Council quiz <https://www.consumercouncil.org.uk/quiz>

or find more information here: [WHICH - What-are-my-statutory-rights-and-when-do-they-apply?](#)

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