

## Surface Pro update



To date, we have been very impressed with the way in which pupils have used their devices in class and care they are taking with them. So far, we have had very few hardware failures or accidental damage. Occasionally the pen provided with the Surface Pro stops working or some of the software crashes or locks up. We have observed that the devices do need to be restarted regularly to help clear temporary files and to install updates, so should your child have any issues at home, a restart of the device may well resolve the problem.

The introduction of Senso has allowed us to monitor the use of the devices in school and allowed teaching staff to monitor behaviour. We have had very few incidences where a pupil has had to be disciplined for misuse such as using the camera or playing games in class.

### Accessories

To further improve the use of the Surface Pros in subjects such as Spanish and French, as well as using video in other lessons, a set of Bluetooth headphones would be beneficial. These do not have to be expensive models and are easily connected to the Surface Pro. If your child has a set they can use in school, please can we ask that the case is clearly labelled.

Some pupils have started to use a Bluetooth mouse with their device as this can make accessing work faster and easier. This may be something you would like to consider.

Both items can be bought through on-line retailers.

### Power Blocks

We have found a small number of power blocks around school, and a few have been reported missing. The power blocks are quite expensive to replace at £80.00 each so I would ask that these be labelled. Pupils will be issued with a label on Monday.

As ever, please do not hesitate to contact me if there are any questions or problems with your child's Surface Pro.

Mrs Karen Titman